

SMARTnet Access Instructions: Army users must associate their CCO ID (Cisco User ID) with the Army's Cisco Contract Number: **91986130**.

- To ensure only Army users access support, users are required to register with an army.mil or mail.mil email address.
- Existing user with CCO ID should submit requests to ARMYCCO@cisco.com to associate their CCO ID to Army contract number. (see above)
- Normal Business rules apply to open a case or download software.
- First time user should register for a CCO ID at <https://tools.cisco.com/RPF/register/register.do>. (link opens in new window)