

INFORMATION TECHNOLOGY
ENTERPRISE SOLUTIONS - 2 SERVICES (ITES-2S)

The scope of the Information Technology Enterprise Solutions – 2 Services (ITES-2S) contract includes a full range of services and solutions necessary for the Army to satisfy its support of Army net centric goals with Information Technology (IT) services worldwide. Ordering is open to Army, DOD and other Federal Agencies. The IT services solutions are categorized in the following task areas: Business Process Reengineering, Information Systems Security, Information Assurance (IA), Information Technology Services, Enterprise Design, Integration, and Consolidation, Network Support, Systems Operation and Maintenance, Program/Project Management, and Education/Training.

SERVICES

Information Technology Enterprise Solutions – 2 Services (ITES-2S)

-  IBM
-  Dell Federal Systems
-  General Dynamics
-  HP Enterprise Services
-  Apptis, Inc.
-  STG, Inc.
-  SAIC
-  Lockheed Martin
-  CSC
-  Booz Allen Hamilton, Inc.
-  CACI ISS, Inc.
-  Harris IT Services
-  Pragmatics, Inc.
-  BAE
-  NCI Information Systems
-  Northrop Grumman



ITES-2S

- 16 ID/IQ Contracts
- Contract Life: 9 Years including Options
- IDIQ Contract expires Apr 2015
Task Order completion through Apr 2017
- Open to Army, DOD & Federal Agencies
- Program Maximum: \$20 Billion
- Decentralized Ordering
- NO CHESS FEE**



PURPOSE

The purpose of ITES-2S is to meet the Army’s enterprise infrastructure goals with a full range of innovative, world-class information technology support services and solutions at a reasonable price. ITES-2S enhance Army Net-operations/Net-centric capabilities and holistically support Army customers, by providing a common look and feel for Army applications at all levels of both the strategic and tactical Army enterprise. It is in compliance with existing Department of Defense and Department of Army standardization and interoperability policies, and strives to enhance Army capabilities by supporting implementation and partnering in Network Enterprise Technology Command’s networkiness program.

PRIMARY GOODS & SERVICES

The ITES-2S solutions are categorized by Task Areas, which are subdivided into sub-task areas that further define the scope. Task Areas include, but are not limited to the following:

- ✓ **Business Process Reengineering** - Business Case Analysis, Gap Analysis, Risk Management
- ✓ **Information Systems Security** - Computer Security Incident Response
- ✓ **Information Assurance (IA)** - Disaster Recovery, Continuity of Operation, Contingency Planning, Systems Certification & Accreditation, Security Architecture Design
- ✓ **Information Technology Services** - Biometrics, Configuration Management, Video Teleconferencing, Performance Benchmarking
- ✓ **Enterprise Design, Integration, and Consolidation** - Information & Knowledge Engineering, Market Research & Prototyping, Integrated Solutions Management
- ✓ **Network Support** - Network & Telecommunications Infrastructure Support, Office Automation Support, Seat Management/Asset Management
- ✓ **Systems Operation and Maintenance** - Help Desk Support, Computer Center Tech Support, Legacy Systems Maintenance
- ✓ **Program/Project Management** - IT Policy and Planning, Change Management, IT Strategic Planning
- ✓ **Education/Training**

HOW TO UTILIZE ITES-2S

- ✓ **Access the CHES IT e-mart** at <https://chess.army.mil>
- ✓ Under Services, select **ITES-2S Contracts**
- ✓ A list of all sixteen (16) ITES-2S Vendors is provided. Select any of the Contract Details Links to view the following:
 - Full Contract & Modifications
 - Labor Rates
 - RFP Tutorial
 - POC Information (CHES & Vendor)

ITES-2S is a multiple award, indefinite delivery/indefinite quantity, performance-based contract vehicle. It is the Army's primary source for Information Technology (IT) related services worldwide. Working in partnership with the prime contractors, Computer Hardware, Enterprise Software and Solutions (CHES) program office manages the contracts in coordination with the Army Information Technology, e-commerce and Army Contracting Command/Rock Island (ACC/RI). Through the use of ITES-2S, users have a flexible means of meeting IT service requirements quickly, efficiently, and cost-effectively. For specific information on pricing and ordering, please visit the CHES IT e-mart at <https://chess.army.mil>

For additional information, please contact:

Computer Hardware, Enterprise Software and Solutions (CHES)
T 888.232.4405 | <https://chess.army.mil>
armychess@mail.mil